LEVI ZEPEDA

TECHNOLOGY AND INNOVATION LEADER | FULL-STACK DEVELOPMENT | AUTOMATION EXPERT | AGILE METHODOLOGIES

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Experienced Technology and Innovation Leader with over 10 years in backend development, system automation, and Agile methodology implementation. Proven track record of designing, developing, and managing robust technological solutions that improve operational efficiency, streamline processes, and enhance the user experience across multiple platforms. Expertise in managing mobile and web applications, and driving organizational success through innovative solutions.

EDUCATION

2010-2015
Universidad Centroamericana (UCA), Managua, Nicaragua

Bachelor's Degree in Systems Engineering

CERTIFICATIONS

- Mobile App Programming
- Leadership and Teamwork
- Essential Python
- DevOps Fundamentals
- .NET 7 Essentials

PROFESSIONAL EXPERIENCE

Alaska Cool, S.A. | Managua, Nicaragua

Technology and Innovation Leader
July **2023** - Present (1 year)

- Led the development and ongoing maintenance of backend systems supporting three platforms (one mobile app and two web applications), ensuring seamless integration and optimized data flow.
- Integrated Host to Host BAC system, automating payment processes and reducing processing time by 40%.
- Created a mobile application for real-time management of daily tasks for technicians, improving task tracking efficiency.
- Successfully implemented a SCRUM-based Agile methodology, improving team collaboration and reducing project delivery time by 20%.
- Automated the entire invoicing process, resulting in a significant reduction of errors and administrative workload.

Grupo LAFISE | Managua, Nicaragua

Senior Software Developer
May 2021 - July 2023 (2 years 3 months)

- Enhanced the H2H (Host to Host) platform for corporate clients, improving transaction reliability and speed.
- Led technical efforts to implement Visa B2B and SWIFT GPI Tracker solutions regionally, optimizing international payment tracking.
- Managed regional remittance payment projects, serving over 50,000 users monthly.

Grupo LAFISE | Managua, Nicaragua

Junior Software Developer
January 2018 - May 2021 (3 years 5 months)

- Collaborated in the development and deployment of several key projects, including the integration of new banking technologies and payment solutions.
- Provided technical support to clients, ensuring timely issue resolution and system enhancements.

Nestrix | Managua, Nicaragua

System Developer
January 2017 - September 2019 (2 years 9 months)

- Spearheaded the development of an e-commerce platform, leading to a 35% increase in sales within 6 months.
- Developed a mobile app that improved sales agents' efficiency by 40%, reducing task completion time and boosting operational performance.

CCL-Technologies | Nicaragua

CEO and Co-Founder
November 2014 - September 2019 (4 years 11 months)

- Founded a technology development company focused on enterprise solutions, working with notable Nicaraguan companies such as Tigo and Alaska Cool.
- Developed custom enterprise applications, CRMs, and other solutions for large-scale business operations.

Skills

Programming Languages and Frameworks:

- Advanced: Python, Node.js, JavaScript, React, GraphQL, SQL
- Intermediate: Next.js, .NET, TypeScript, PHP
- Architectural Patterns: Screaming Architecture, Microservices

DevOps Tools:

- Docker, Jenkins, Kubernetes, Git, CI/CD Pipelines, Ansible

Methodologies:

- SCRUM, Agile, TDD (Test-Driven Development), BDD (Behavior-Driven Development)

Databases

- MySQL, PostgreSQL, MongoDB, Firebase, SQL, Others

Key Achievements

- **Managed multimillion-dollar transactions** through the H2H system, serving over **5,000 clients** and achieving instant payment transfers, reducing processing times by 95%.
- **Automated payment systems** for suppliers and staff at Alaska Cool, leading to a 30% **reduction in financial processing time** and a **40% decrease in manual errors.**
- **Led a team of 5 developers** at Grupo LAFISE, fostering a **self-sustaining and high-performing team** that improved project delivery timelines by 20% through Agile methodologies.
- **Implemented AI and Python-driven solutions** to optimize sales processes, resulting in a **25% improvement in response times** and a **15% increase in customer satisfaction.**